

Leodis Leather Ordering Terms and Conditions

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If you are placing an order with me then the following terms and conditions apply, please read these carefully!

By placing an order with me you are confirming that you have read and accepted these terms and conditions. These conditions are set forward to avoid any misunderstandings relating to the ordering process!

1. For customers on the waiting list:

1. Payment will only be due when I am ready to start work on the item (unless sending pattern items, see below), not when creating an order. This means that you don't have to pay for an item and then wait a long time to receive it!

However in rare cases I may have to ask for a deposit for very large orders just so that I know you're serious about the order.

2. When I contact you for payment you are free to cancel your order at that point with no obligation, you can also cancel at any time whilst on the waiting list!
3. When I contact you for payment if I don't hear back from you within 1 month (unless by prior arrangement) your order will be cancelled automatically and unfortunately your place on the waiting list will be forfeited.

2. Payment methods:

1. All international payments must be by Paypal or cash (Sterling).
2. UK payments can be by Paypal (preferred), cash, cheque (subject to clearing times) or EFT.
3. All Paypal transactions will be subject to a surcharge to cover Paypal's fees at the buyer's expense, currently 4% subject to change.

3. Postage:

1. Return postage will depend on when I can get to the Post Office, unfortunately it may be up to a week or more before I can post an item as it isn't always possible to go during the week!
2. All postage fees are at the buyer's expense.
3. I will send all items (unless of very little value) with a service which requires a signature on delivery and with adequate insurance to cover the contents of the delivery.
4. All items will usually be sent with Royal Mail.
5. I can not be held responsible for loss or damage in transit to items that I send to you, if an item arrives with you and it's damaged it will be up to me (the sender) on receipt of reasonable proof of the damage to pursue compensation with the postal company.

4. Postage to outside the UK:

1. Please be aware that airmail items may take anything from a few days up to a couple of months to reach their destination.
2. I can not be held responsible for any customs seizures or charges on international items, it will be up to you to pay or dispute any charges or seizures.

5. If sending pattern items:

1. If you are sending me a pattern item (such as a knife) of equal or greater value than the order then payment will be due when the item is complete before I return everything.
2. Please send items to me with adequate insurance and requiring a signature!
3. If you send me an item it will not be used and will be kept out of the way in the workshop, handled by me only for the purposes of fitting the leather. It will not leave my property until it is time to return it to you.

4. If you send me a pattern item and then will not pay for the leather work when it is completed (without a valid reason) or are otherwise un-contactable I reserve the right to retain the pattern item in lieu of payment, until such payment is made. If you still have not paid for the work or can not be contacted after 18 months I reserve the right to dispose of or take ownership of the item.
5. Whilst it is very unlikely that anything would happen to a pattern item whilst in my possession **I can not be held financially accountable for accidental damage to the item whilst it is in my care**, nor can I cover theft from my property, beyond the value of the order.

For example if you send me a knife of £200 value for a £50 sheath and the knife becomes damaged in some way all I can do is refund your £50 (or send your items back with no charges if not already paid).

If this is not acceptable to you then you would need to make sure that the item is covered for accidental damage on your own insurance in some way (for example on your home contents insurance) or simply do not send me the item. I am sorry but I do not have any personal funds to cover damages to expensive knives or other items!

6. I can not be held responsible for loss or damage in transit of items sent to me, if an item arrives and it's damaged it will be up to you (the sender) to pursue compensation with the postal company.
7. I can not be held responsible for loss or damage in transit to items that I return to you, if an item arrives back with you and it's damaged it will be up to me (the sender) on receipt of proof of the damage to pursue compensation on your behalf with the postal company.

If for any reason the postal service refuses to pay such compensation I can not provide any compensation myself.

6. Additionally If sending pattern items from outside the UK:

1. I can not be held responsible for any customs seizures for items sent to me from outside the UK if such items are not recoverable by me. Please be aware that UK HMRC have a history of seizing knives which they do not have a right to (for example simple locking knives), these items can not always be recovered.
2. Any charges made by customs on items sent to me from outside the UK that can not be recovered for any reason will be added to your order.
3. I can not take delivery of any item that is prohibited by UK or international law including any knives listed as offensive weapons under the Criminal Justice Act 1988 or any amendments to that; this includes flick knives, gravity knives, balisongs, automatics etc. Please check with me if you are unsure!

Ian Atkinson